

P.O. Box 173

J. DAVID SHINN
Fishers, Indiana 46038

(317) 545-3650

OBJECTIVE:

To provide sales, technical and management skills to assist in the positive and efficient growth/support of client companies with regard to technology systems.

SUMMARY OF QUALIFICATIONS:

- Able to turn problems into solutions
- Communicate effectively with people at all professional levels
- Successful in managing and completing multiple projects
- Team builder with aptitude for energizing and inspiring associates and client base
- Master level service technician, systems integrator / analyst

PROFESSIONAL EXPERIENCE:

SHINN TECHNOLOGY SERVICES CORPORATION

1996 To Present Position: President / Systems Engineer

Business evolved from software development in 1988 to service/support business focusing on small business technology systems. Responsible for corporate operations, sales, client consulting and technical services.

Daily troubleshoot / resolve hardware and software issues on both server and workstation platforms. Current product sphere is Dell, Hewlett Packard, IBM, Toshiba, Microsoft operating systems and application software, Microsoft networking + more. Versed in virus detection / removal schemes and disaster recovery planning.

Versed in all areas of web development and utilize development tools in Adobe Creative Suite 5.

REFERENCES:

Drew Augustin	Alliance Commercial Group	IN	317-590-5903
Bob Grimmett	Sani Seal, LLC.	IN	317-946-4757
Bruce Jones	Bruce A. Jones Company	IN	317-773-9966
Tim Payne	Payne Technology, Inc.	IN	317-377-0070
Adam Hill	LOR Corporation	IN	317-205-1200
Mark Pressley	The Bridge Fund	IN	317-626-0015
Dick Widmer	Widmer Property Management	IN	317-523-3445
Doug Powers	Blue Sky Management	IN	317-590-7463
Michael Kinder	KinderCo, Inc.	IN	317-727-5943

ANACOMP, INC.

1992 To 1995

Position: National Director of DCCS Center Support / Senior Systems Engineer

Responsible for Novell network and Data Center Control System (DCCS) for over 51 COM centers across the United States. Managed team for 24 x 7 x 365 national support system. Developed specifications for engineering development of DCCS system and dictated path for future support processing. Developed international electronic data warehouse. Provided support for network systems in Canada, Wales and Japan. Worked with team support on Hewlett Packard 9000 at corporate headquarters.

Greatest Achievement:

National TIGER team leader to implement 30 Anacomp DCCS COM centers in a 120 day period across the United States. Managed center implementation including cable distribution / layout, implementing IPX based Novell network and then attaching Datagraphix XFP-9000 COM machines via a separate TCP/IP based OS/2 COMNET system. These centers will generate over 420 million dollars of revenue for Anacomp per annum.

BELL INDUSTRIES

1991 To 1992

Position: Senior Systems Engineer

Work with sales department to develop project specifications and create client proposals. Design cable distribution systems and pass on to contractor for installation. Install Novell NetWare networks and install and maintain a large arena of industry hardware, software applications and management software. Certified technician on all high end servers to include Compaq, Hewlett Packard and IBM. Also became technician repair certified on all IBM and Compaq workstations and Hewlett Packard / Lexmark printers.

Greatest Achievements:

Dow Elanco Corporate Center Project

Team leader responsible for moving 850 microcomputers and 150 printers from multiple locations to new corporate center. Add network card, setup for Novell NetWare and install company standard software on each IBM and Mac moved. Teams worked 12 hour shifts (24 hours, Mon-Fri) and completed project 15 days ahead of contract date.

Lilly Corporate Center Project

Developed support help desk program to serve the entire Financial Systems division of Lilly. Created procedures that defined a standard set of rules for hardware and software, and documented each piece of application software for DOS, Windows, OS/2 and Mac computers. Also documented and supported department data-highway including Token Ring, Ethernet, AppleTalk and 3270/5250 communications. Created call tracking system using Filemaker Pro (DOS/Macintosh platforms). Program tracks internal trouble calls, project research requests and physical inventory.

ZENITH DATA SYSTEMS

1987 to 1991

Position: Corporate Sales / Master Systems Engineer / Associate Manager

Joined ZDS in corporate sales. By consistently exceeding sales goals, was advanced to Associate Manager responsible for corporate sales, retail sales and service operations. Management responsibilities included daily retail operations management, establishing and managing multiple marketing projects and training program development. Service responsibilities included computer setup and repair, Novell NetWare installation, onsite and telephone support for key corporate clients, and managing service inventory. Became one of the first one hundred Novell CNE's in the United States.

Greatest Achievements:

Member of two person team for the development of the State of Indiana and Naval Avionics Center Quantity Purchase Agreements. Designed help desk program to provide turnkey support to the QPA client base. QPA team generated over 2.1 million dollars of sales and services by the end of the first quarter of program.

Challenge of Champions Sales Award, 1988, 1989, 1991

Challenge of Champions Service Award, 1990, 1991

Became certified as electronic service technician for all Healthkit products

PROFESSIONAL DEVELOPMENT HIGHLIGHTS:

Dale Carnegie University, Sales / Business Management
Heath School of Electronics- Concepts of Electricity I, II
IUPUI Business Accounting Principles and Business Management
Hewlett Packard- desktop publishing and server technician courses
Novell Training, 17 courses, pass test series for Certified Novell Engineer certification
Apple Corporation- Network (LAN) Training and Master technician series certification
Zenith Data Systems management training, top 2% of class nationally
Pass test series for A+ Service Technician certification
Microsoft, 16 courses over one year period for SE certification training
FC Tucker School of Real Estate, professional licensing passed for Indiana Broker license
Southern Alberta Institute of Technology, Canada, automotive industry repair operations

INDUSTRY CERTIFICATIONS:

A+ Service Technician Certification	Zenith master service technician (ZMST)
Certified Novell Engineer (CNE)	IBM Certified Service Professional

PERSONAL / COMMUNITY:

PADI Certified Scuba Diver
- Specialties: Open Water, Advanced Open Water, Night Diver, Rescue and Search & Recovery Diver
Adventure motorcycle touring in the United States, Canada and Europe (over 140K miles)
Half marathon participant and cycling enthusiast
Musician with focus on drums and percussion instruments
Collect, restore and promote education of vintage drum and percussion instruments

Present and past service:

McKenzie Center for Innovation and Technology, Advisory Board, 2006 – present
The Bridge Fund, 2014 - present
Indiana Golden Gloves, 2013 - present
Broadway United Methodist Church, Thanksgiving Day meal preparation, 2009 to present
United Hope Foundation, 2011 - 2015
Project Lead the Way, 2007 - 2010
Lawrence Chamber of Commerce, Board of Directors and Officer, 2002 - 2008
City of Lawrence Board of Zoning Variance, Board Member, 2007 & 2008
City of Lawrence Economic Development Advisory Council, Board Member, 2007 & 2008
McKenzie Career Center, brand awareness and marketing, 2003 & 2004
Boy Scouts of America, Committee Chairman for Troop 100/Pack 421, 1999 - 2003
American Pianists Association, 1996 - 2000
Children's Museum of Indianapolis, Robotics department lead, 1987 - 1991

Recognition:

Meritorious Service Award, Millersville Masonic Lodge #126, 2013
Volunteer of the Year, United Hope Foundation, 2012
Honorable Order of Kentucky Colonels, Commissioned directly by Governor Ernie Fletcher, 2005
#1 Parent Volunteer, McKenzie Career Center, Lawrence Township Schools, 2004
Outstanding Board Member of the Year, Lawrence Chamber of Commerce, 2003
Outstanding Member of the Year, Lawrence Chamber of Commerce, 2001

Additional information and references will promptly be made available upon request.